रानी दुर्गावती विश्वविद्यालय
Rani Durgavati Vishwavidyalaya
(Formerly, University of Jabalpur)
(NAAC Accredited Grade "B" University)

सरस्वती विहार, पचपेढ़ी, जबलपुर–482001 (म.प्र.)
Saraswati Vihar, Pachpedi, Jabalpur-482001 (M.P.)

1.4.1: Feedback Collected Report of the University

Structured feedback was taken to get the opinion of the students, alumni and teacherson the curriculum through online machines using Google Forms and hard copy of the feedback forms.

The feedback targets following different content for different stakeholders.

- For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers.

- For teachers, the feedback addressed issues like suitability the course and its need base, outcomesof the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery, etc.

- For alumni, it aimed for responses on adequateness of courses curriculum, sufficiencyof syllabuscontent in context of current professional standards and curriculum design in context of development of self-directed learning and problem-solving approach.

- For employers, it addressed issues like general communication skills, developingsolutions toreal life problems, working in a team, creative challenges to challenges, organization skills, learning of new techniques, integration of technology for work as learnt through the curriculum.

Rani Durgavati Vishwavidyalaya, Jabalpur
TEACHERS FEEDBACK

Name of the Department   :
Name of the Faculty   :
Designation   :
Mobile Number & Email   :
Course(s) Taught   :
Semester & Year   :

Tick the box that best describes your level of satisfaction at each question:

No.	Particular(s)	Response(s)		
		Disagree	Agree	Strongly Agree
1	Curriculum is based on the needs of the stakeholders			
2	Course objectives and outcomes of the course are well defined and clear to faculties and students			
3	sufficient number of prescribed books is available in the library			
4	The course Curriculum has good balance between theory and application			
5	The course Curriculum has made me interested in the subject area			
6	The Curriculum of this course has increased knowledge potential in its application			
7	Infrastructural facilities, such as faculty rooms, reading rooms and toilets are available in the Department			
8	Internal assessments seminars and examinations are conducted well in time with proper coverage of all units in the Curriculum			
9	I have freedom to adopt new techniques of teaching such as seminar presentation, group discussions and students participations			
10	The environment in the Department is conducive to teaching and research			
11	The department/University provides adequate funding and support for projects and research facilities			
12	The University provides adequate funding and support to faculty members for upgrading their skills and qualifications			
13	Provisions for professional development are fare			
14	Any other comments			

Rani Durgavati Vishwavidyalaya, Jabalpur
ALUMNI FEEDBACK FORM

We shall be thankful to and appreciate you, it you can spare some of your valuable time to fill up this feedback form and give your valuable suggestions for further improvements of the institute. your valuable inputs will be of great use to improve the quality of our academic programes and enhance the credibility of the institute hence your feedback on institute will be help us to improve our approach in Academies/ Administrations.

Name of the Alumni   :
Degree   UG   M.A.   M.Sc.
Branch   :
Passing Year   :

Professional Details

Organization Names   :
Designation   :
Joined Year   :

Dear Alumni
Please give your overall assessment of our Institute academics please rate us on following criterion :
1. Unsatisfactory(UN) ,2. Satisfactory(S), 3. Fair(F), 4. Good, 5. Very Good (VG)

Sr. No.	Details	VG	G	F	S	UN
1	Admission Procedure					
2	Fee Structure					
3	Environment					
4	Infrastructure & Lab Facilities					
5	Faculty					
6	Project Guidance					
7	Quality of Support Material					
8	Training & Placement					
9	Library					
10	Canteen Facilities					
11	Hostel Facilities					
12	Overall Rating of the University					
13	Alumni Association/Network of Old Friends					

Please suggest any skills you want our Institute should focus on for grooming of students. All of your suggestions are welcome.

Rani Durgavati Vishwavidyalaya, Jabalpur

STUDENT'S FEEDBACK PROFORMA

The internal quality assurance Cell of the Rani Durgavati vishwavidyalaya, Jabalpur (MP) is conducting a student's experience survey of the Rani Durgavati vishwavidyalaya based on their experiences in the University. Through this feedback form students will help the University to assess its services for the students and areas that need to be improved to enhance the quality of student experience at the University.

S.No.	Question(s)	Response(s)
1	Programme of Study	(Masters/Bachelor)
2	Faculty of Your Study	Science/Social Science/Arts/Education/ Management/Commerce/Law/Engineering /Technology
3	Course of your Study	Food Technology
4	Semester of Study	I/II/III/IV/V/VI/VII/VIII/IX/X
5	Residence	Hostel/PG or Rented/Local/Other
6	Category	ST/SC//OBC/UR/PwD/Other
7	Attendance	>75%/ >50%/ <75%/ <50%
8	Class Strength	<10%/10-20/20-40/40-60/ >60

Direction for filling the form

For each question/statement, please give your level of experience by putting a Tick(√) against the statement from a score between 1 and 5. A higher score indicates a better experience.

Scale	1	2	3	4	5
Experience	Below Average	Average	Good	Very Good	Excellent

A. Academic

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
1	Content of Syllabi of the course							
2	Extent of syllabi covered in the class							
3	Delivery of syllabi in the class							
4	Use of Teaching Aids and ICT in the class to facilitate teaching							
5	overall experience with internal assessment (Test, Assignment, Presentation, Quiz etc)							
6	Student teacher interaction							
7	Integration of theory and practical in classes (wherever applicable)							
8	stimulation for innovative thinking							
9	Overall learning experience							
10	Condition of Lab Equipments							
11	Availability of online resources							
12	Opportunities in the Department/University for research Activities							
13	Opportunity to participate in Seminar/ Workshop /Conference/Research							

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
	Project							
14	Experience with Research Environment							
15	Participation in Co-Academic and Cultural Events							

B. Infrastructure

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
1	Classroom Facilities (LCD/Audio/Computer/ Seating arrangement etc)							
2	Library Reading Room Facility							
3	Library Digital Resources and Reading Material Support							
4	Internet Facility							
5	Drinking water facility							
6	Washroom facility							

C. Support System

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
1	Experience with Admission process to the programme you have enrolled in							
2	Help received by orientation programme of the department							
3	Experience with University's Administrative Staff							
4	Experience with Department's Administrative Staff							

D. Skill/Competencies Developed During Course Study

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
1	Analytical Competency							
2	Problem solving competence							
3	Leadership							
4	Time Management							
5	Team work/Collaboration Skills							
6	Communication Competence							
7	IT Skills							
8	Critical Thinking							
9	Entrepreneurial/Job Skills							

E. Overall University Experience

S.No.	Questions	1	2	3	4	5	Don't know	Not Applicable
1	Your overall Academic Experience							
2	Would you Recommend this University to others	Yes/No						
Suggestions , if any :								

Students Feedback

Out of total 917 responses, almost 520 students are satisfied with the admission procedure,fee structure ,environament, infrastructure and lab facility. 475 believed that syllabus covered all aspects of curriculum including project guidance, training and placement, communication skills.479 student rated excellent in Overall Rating of The University .

Quastions	Excellent	Very Good	Good	Average
Admission Procedure	502	217	173	24
Fee Structure	532	201	160	22
Environment	530	215	147	23
Infrastructure and Lab Facility	531	203	160	21
Faculty	530	205	157	23
Project Guidence	478	251	163	23
Quality of Support Material	467	255	171	22
Training and Placement	486	225	159	25
Library	477	259	159	20
Canteen Facility	475	251	165	24
Hostel Facility	478	249	163	25
Overall Rating of The University	479	255	160	21
Allumini Association	389	253	151	22

FEEDBACK OF STUDENS

Legend: Excellent ■ Very Good ■ Good ■ Average

FEEDBACK OF STUDENTS

Excellent

-
- Admission Procedure
- Fee Structure
- Environment
- Infrastructure nd Lab Facility
- Faculty
- Project Guidence
- Quality of Support Material
- Training and Placement
- Library
- Canteen Facility
- Hostel Facility
- Overall Rating of The University
- Allumini Association
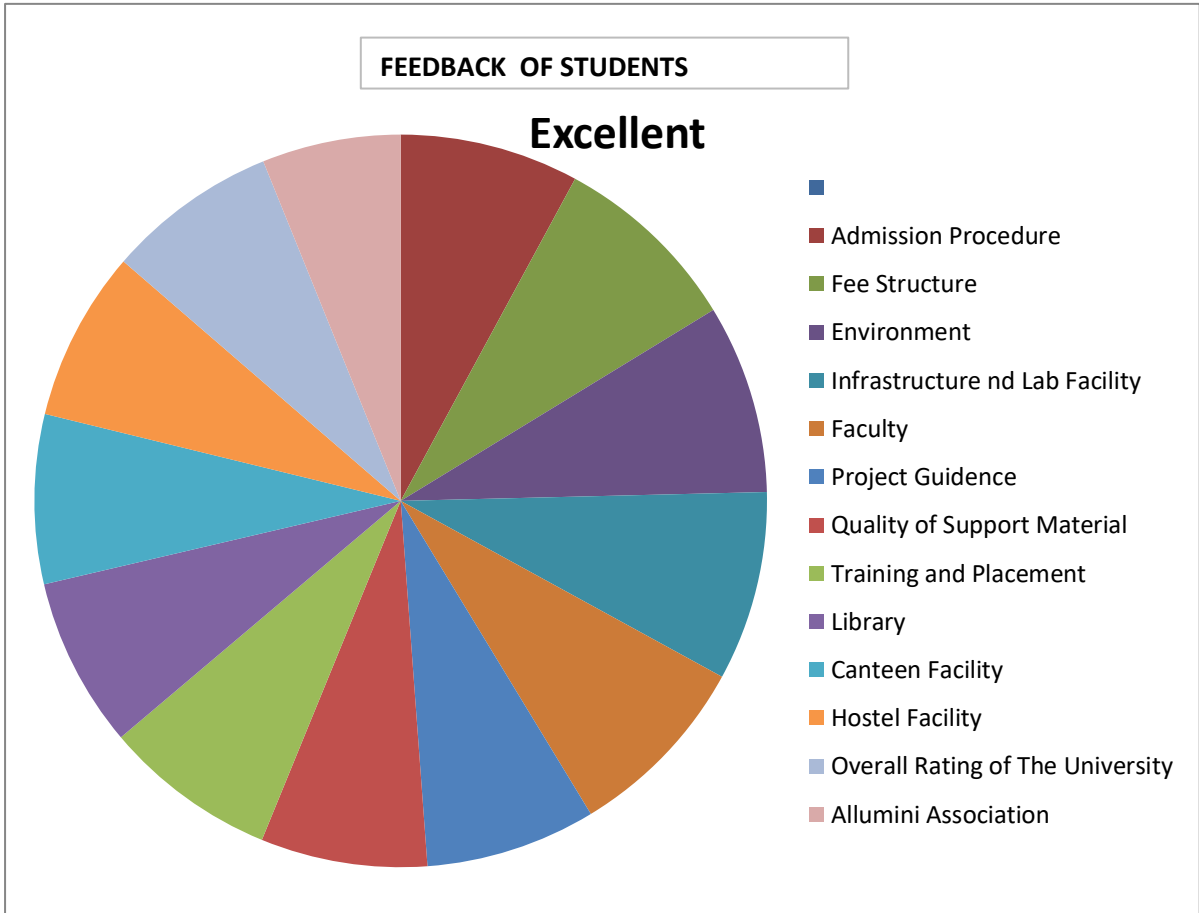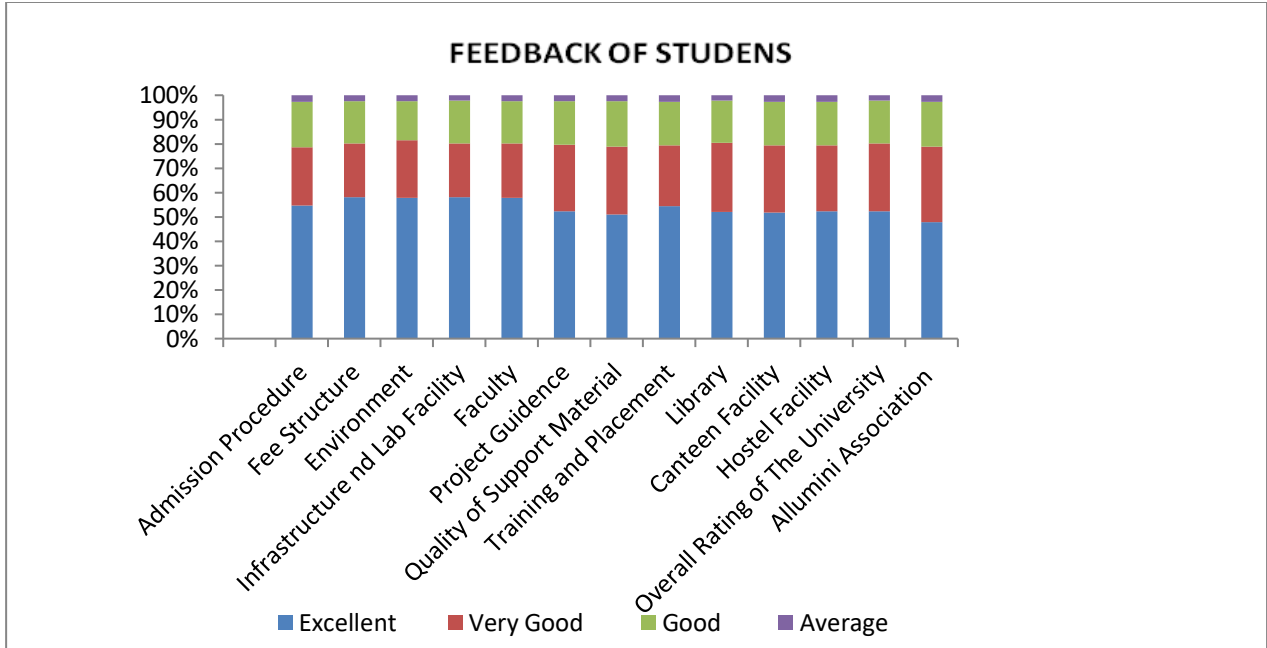
Faculty (Teacher) Feedback

Out of total 37 responses, almost all the teachers were satisfied withCurriculum is based on the needs of the stakeholders syllabus being suitable to the course and need based Course objectives and outcomes of the course are well defined and clear to faculties and students. Assessment was well correlated with syllabus and teaching learning methods.

Q . Detail	Disagree	Agree	Strongly Agree
Curriculum-----Stakeholders	0	35	2
Course----------Students	0	7	30
Sufficient-------Library	0	18	19
The Course-----Application	0	19	18
The Course-----Subject Area	0	32	5
The Curriculum--Application	0	31	6
Infrastructure----Department	1	30	7
Internal ----------Curriculum	0	5	32
Ihave Freedom---Participent	0	3	34
The Environment--Research	0	5	32
The Department----Facility	1	32	5
The University-----Qualification	1	33	4
Provisions----------Fare	0	32	5

FEEDBACK OF FACULTY

FEEDBACK OF FACULTY

Agree

Legend:
- Curriculum-----Stakeholders
- Course---------Students
- Sufficient------Library
- The Course-----Application
- The Course-----Subject Area
- The Curriculum--Application
- Infrastructure----Department
- Ihave Freedom---Participent
- The Environment--Research
- The Department----Facility
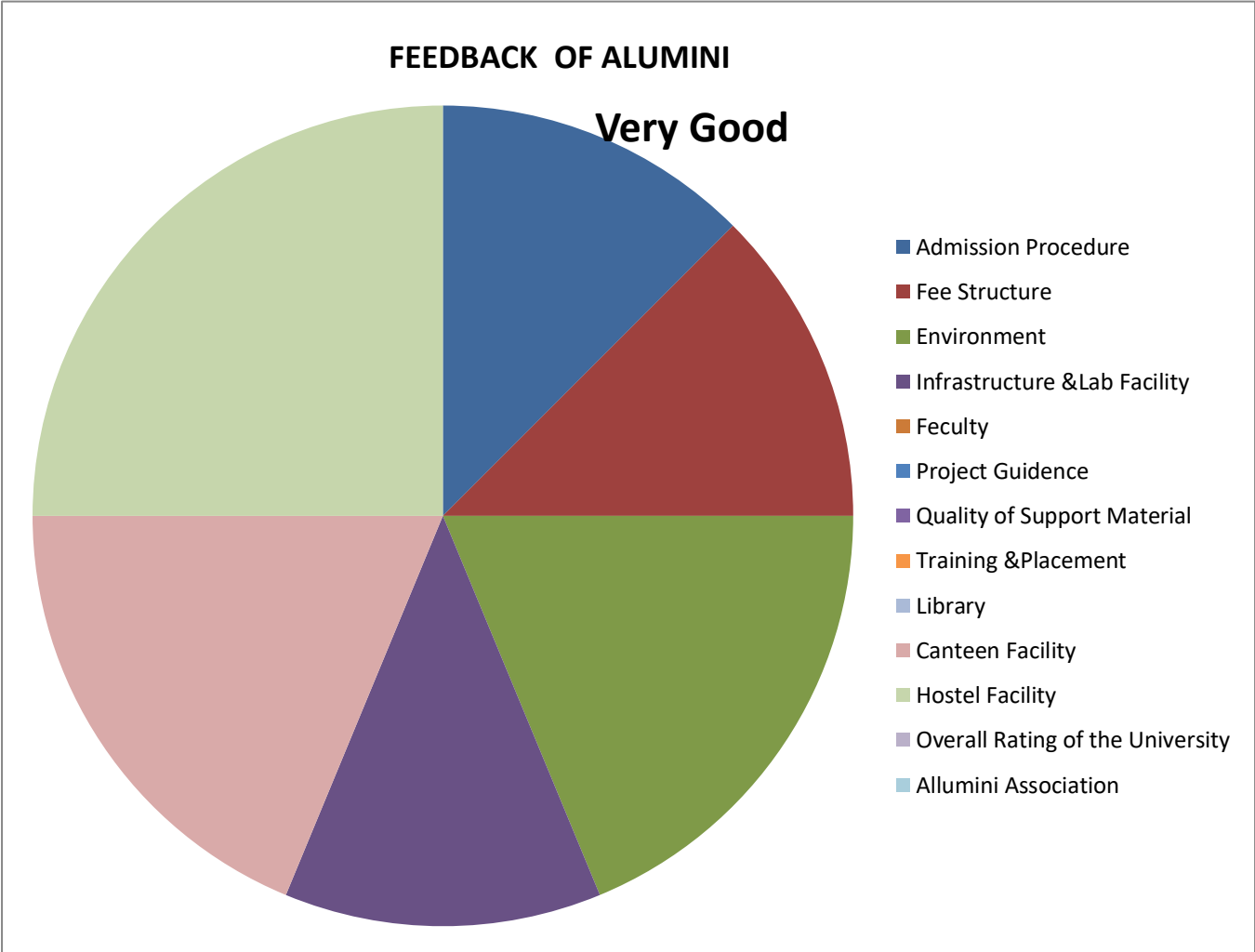- The University-----Qualification
- Provisions---------Fare
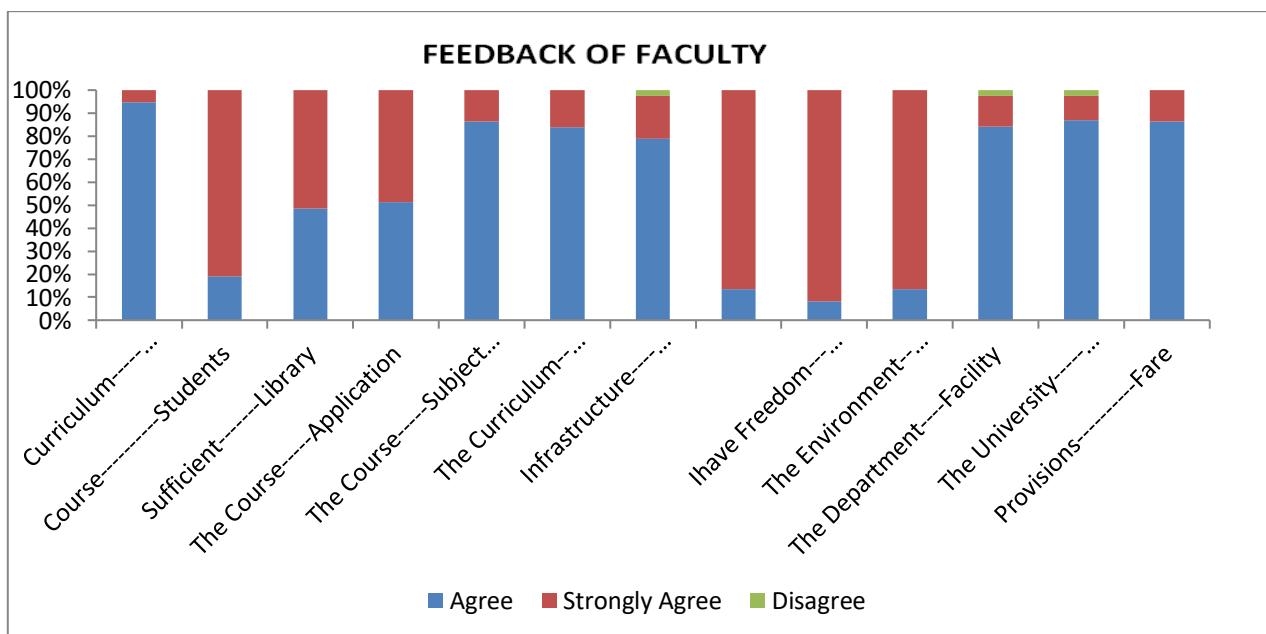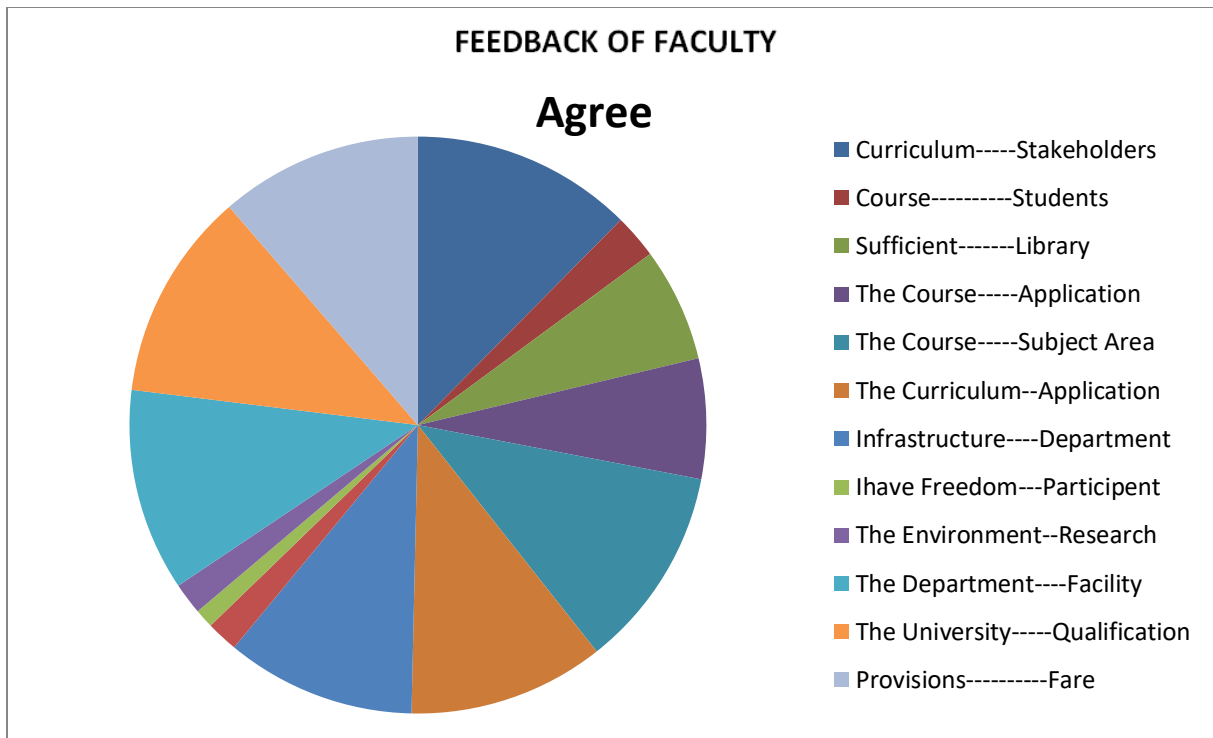
Alumni Feedback

Out of total 10 responses, 8 graded adequateness of courses offered in the program as excellent.2 are dissatisfied with fee structure Sufficiency of syllabus content in context of development of technical skills was graded excellent by 5 alumni. Library, online resources & internet facilities offered by institute was rated by 4 as excellent.

Q. Details	Very Good	Good	Fair	Satisfactory	Unsatisfactory
Admission Procedure	8	5	3	0	
Fee Structure	10	4	2	2	
Environment	3	12	1	0	
Infrastructure &Lab Facility	3	11	2	1	
Feculty	0	13	2	1	
Project Guidence	0	13	3	0	
Quality of Support Material	0	14	2	0	
Training &Placement	0	9	5	2	
Library	0	12	4	0	
Canteen Facility	13	1	2	0	
Hostel Facility	11	1	0	4	
Overall Rating of the University	0	11	2	3	

FEEDBACK OF ALUMINI

Legend: Very Good · Good · Fair · Satisfactory · Unsatisfactory

Categories: Admission Procedure, Fee Structure, Environment, Infrastructure &Lab Facility, Feculty, Project Guidence, Quality of Support Material, Training &Placement, Library, Canteen Facility, Hostel Facility, Overall Rating of the University, Allumini Association

FEEDBACK OF ALUMINI

Very Good

Legend:
- Admission Procedure
- Fee Structure
- Environment
- Infrastructure &Lab Facility
- Feculty
- Project Guidence
- Quality of Support Material
- Training &Placement
- Library
- Canteen Facility
- Hostel Facility
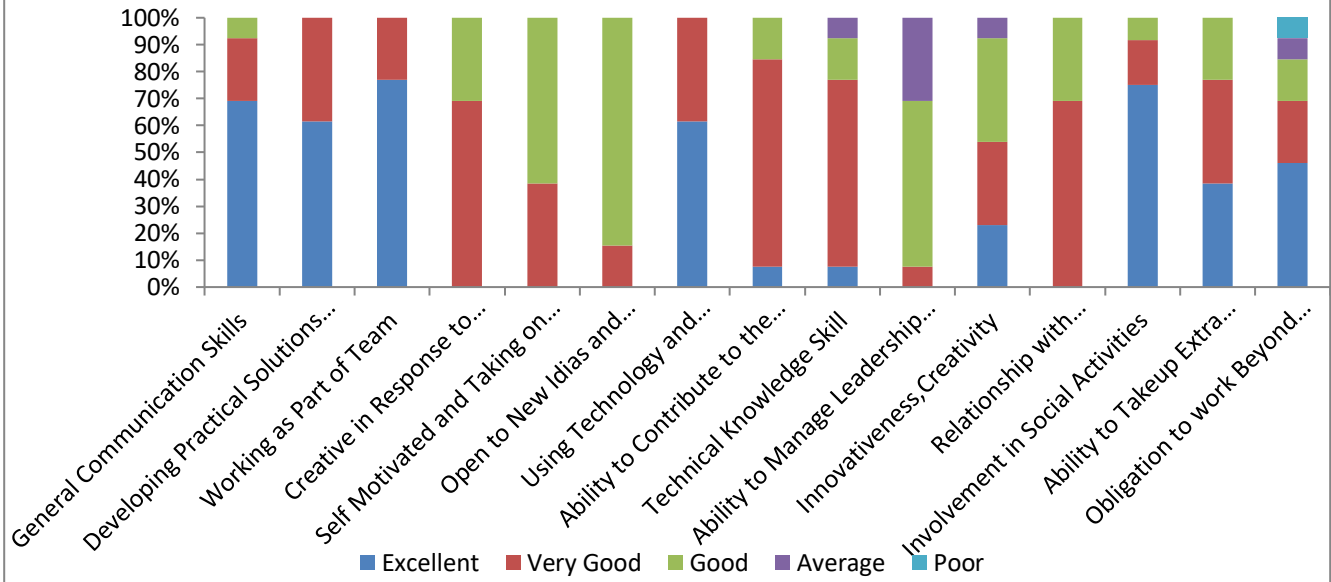- Overall Rating of the University
- Allumini Association

Employer Feedback

General Communication skills were found to be 66.7%.Same 66.7 % were very happy with practical solutions to work place problems. 55.6 % were very happy working as part of a team. 66.7 % were very happy planning and organization skills. Out of total 13 responses, 11 were open to new ideas and learning new techniques. 10 were satisfied with contribution to the goal of the organization. 12 were happy with the innovativeness and creativity. 11 were very happy with the relationship shared with peers and seniors. 9 found obligated to work beyond schedule if needed. Suggestions to improve and adopting new trends was noted.

Q.Detail	Excellent	Very Good	Good	Average	Poor	Cant Say
General Communication Skills	9	3	1	0	0	**0**
Developing Practical Solutions to workplace Problems	8	5	0	0	0	0
Working as Part of Team	10	3	0	0	0	0
Creative in Response to Wokplace Challenges	0	9	4	0	0	0
Self Motivated and Taking on Appropriate Level of Responsibility	0	5	8	0	0	0
Open to New Idias and Learning New Techniques	0	2	11	0	0	0
Using Technology and Workplace Equipments	8	5	0	0	0	0
Ability to Contribute to the goal of the Organisation	1	10	2	0	0	0
Technical Knowledge Skill	1	9	2	1	0	0
Ability to Manage Leadership Qualities	0	1	8	4	0	0
Innovativeness,Creativity	3	4	5	1	0	0
Relationship with Seniors/peers/subordinates	0	9	4	0	0	0
Involvement in Social Activities	9	2	1	0	0	0
Ability to Takeup Extra Responsibility	5	5	3	0	0	0
Obligation to work Beyond Scedule if required	6	3	2	1	1	0

Employers Feedback

Categories (x-axis): General Communication Skills, Developing Practical Solutions..., Working as Part of Team, Creative in Response to..., Self Motivated and Taking on..., Open to New Idias and..., Using Technology and..., Ability to Contribute to the..., Technical Knowledge Skill, Ability to Manage Leadership..., Innovativeness,Creativity, Relationship with..., Involvement in Social Activities, Ability to Takeup Extra..., Obligation to work Beyond...

Legend: Excellent, Very Good, Good, Average, Poor

Employers Feedback
Excellent

- General Communication Skills
- Developing Practical Solutions to workplace Problems
- Working as Part of Team
- Creative in Response to Wokplace Challenges
- Self Motivated and Taking on Appropriate Level of Responsibility
- Open to New Idias and Learning New Techniques
- Using Technology and Workplace Equipments
- Ability to Contribute to the goal of the Organisation
- Technical Knowledge Skill
- Ability to Manage Leadership Qualities
- Innovativeness,Creativity
- Relationship with Seniors/peers/subordinates
- Involvement in Social Activities
- Ability to Takeup Extra Responsibility